EXHIBIT B

- **Ryan Fujii @fujiubear**
  Used to be a huge fan of @lyft...until last night, when one of their drivers desperately tried to bang my girlfriend.

- **Matt Cauble @thecauble**
  @lyft I'm looking to loan out my Cherokee to a lyft driver in sf. Is this possible?!

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- 15 Jan **lyft @lyft**
  @thecauble Hmm. Only if you are willing to add the driver to your insurance policy; that's a requirement.

- 15 Jan **Matt Cauble @thecauble**
  @lyft we could go through @getaround...they include insurance for the driver

- 15 Jan **Avery Lewis @averylewis**
  @thecauble @lyft @getaround Driving for Lyft qualifies as "personal usage" because you're just ridesharing, right? Should work, then.

  15 Jan **lyft @lyft**

  @averylewis Unfortunately our insurer doesn't allow rental vehicles. :( Maybe in the future! This would be a great #collcons mashup.

- .@lyft I was just assaulted by one of your drivers. Please contact me immediately before I contact the police.

- 13 Jan **lyft @lyft**
  @Drewcab415 Kezar, that sounds like an awful experience. I am so sorry. We are following - can you DM us the details of what happened?

- 13 Jan **Kezar Säze @KezarSoze**
  @lyft here is another photo of the vehicle pic.twitter.com/MT3ZkN1e
2. @Drewcab415 Got your DM. Can you follow so we can DM back? Would appreciate knowing all the details of what happened so we can follow up.

- **Justin Kan @justinkan**
  
  Just saw a Lyft that was a Zipcar. That's got to be against someone's terms of service.

- **11 Jan Lyft @lyft**

  @justinkan Always let us know if your driver arrives in a different car than the one pictured. Thanks for the heads up!

- **11 Jan Justin Kan @justinkan**

  @lyft wasn't my ride!

- **12 Jan Lyft @lyft**

  @justinkan Gotcha. Pink 'staches are available to anyone via @Carstache, so it might not have been a Lyft – but we're keeping an eye out.

- **12 Jan Justin Kan @justinkan**

  @lyft looked like he had a passenger and iPhone on the dash...

**12 Jan Lyft @lyft**

@justinkan OK. Wish we could ID! Thanks for looking out and we'll reiterate to drivers that rentals are a no-go.

- **Jason Evanish @Evanish**

  First @lyft ride with @EricJorgenson ...

- **12 Jan Lyft @lyft**

  @Evanish @EricJorgenson Ah, you're learning from the best. :) How was it?

- **12 Jan Jason Evanish @Evanish**

  @lyft @ericjorgenson good except our poor driver's car lost its steering a mile from the destination. He took care of us tho.
@Evanish @EricJorgenson Ooh - bummer! Glad he handled it well, but sorry to hear about the glitch.

1. Jaime @jausto

@lyft I wish you made it harder to dial a ride. Got home yesterday, then noticed I called another one right after. Got charged 5 bucks :/

1. lyft @lyft

@denise_ileen Yep, Lyft drivers can pick you up anywhere in SF and drop off anywhere within 60 miles!

   o AJ @AGonzalezJunior

      @lyft I had a driver yesterday that took a ridiculously longer route than I normally take which spiked my fare. Help?

8 Jan lyft @lyft

@AGonzalezJunior Sorry about that! Our support team is happy to make it right. You can ping support at lyft dot me with details.

   o Micki Krimmel @Mickipedia

      My cab from SFO to Facebook is costing more than my flight to SFO. Hey @lyft where are you?

11 Jan lyft @lyft

@Mickipedia Hey Micki! Would love to help. All rides originate in SF proper, so pickups at SFO are rare (if a driver is nearby).

lyft @lyft 11 Jan

@GinaMelani Drivers are always happy to drive wherever life takes you! Glad you had a great experience. :)

1. Megan @LyftMeUp

Like to drive to random places and meet new faces? Join the @lyft driving crew in sharing the ride: http://bit.ly/10iAsRE
1. **Mary Sunshine Luna @electrotear**

   @lyft $200 suggested donation from Presidio to SOMA? That can't be right. Hope donating 10% of that won't mess my stats pic.twitter.com/LgZNExyL

   - Embed Tweet

   Follow Following Unfollow Blocked Unblock Pending Cancel
   lyft @lyft 11 Jan
   @electrotear That definitely sounds like a glitch! We'll have the support team investigate and get in touch to fix it.

   - Jeany Ngo @gojeany

     @lyft what are your guys' hours again? Lookin' for a ride to the airport on Fridizzles

     8 Jan lyft @lyft
     @gojeany Drivers start at 7am on weekdays and go until 3am. Will that do the trick?  :)

1. **Jeanna Barrett @jeannabarrett**

   @lyft Lyft! How come all our apps are crashing? Four of us can't call a Lyft - it just crashes right away.

   lyft @lyft 6 Jan
   @jeannabarrett It only affected rides Saturday, though, so it is all good now.

   @jeannabarrett Sorry, Jeanna! There's a bug in the new version. The app crashes when you make a request, but driver is still coming.

**Chelsea Pearl @chelseapearl 6 Nov**

   @lyft is dishing out $10 for your next ride if you share a photo of yourself voting. Use hashtag #lyftthecvote http://bit.ly/QkMgOx

   - Jesper Noehr @jespern

     Think I may have gotten banned from @Lyft. There are never any drivers available now. #sadface

   - 2 Jan Eric Florenzano @ericflo

     @jespern I've had the same experience lately.
3 Jan @lyft

@ericfl @jespern Sorry about that, guys. We added a little Lyft Credit love to both of your accounts. Hope you can enjoy another Lyft soon!

1. @lyft

@jespern Definitely not banned, Jesper! You have five stars. :) Sorry it's been hard to get a driver during these busy weeks.

1. @iTmR

@lyft BIG time FAIL! Driver was totally lost and said his GPS was not wrkng. Cancelled his srcv! SF taxi's are better than @lyft.

lyft 2 Jan

@iTmR We'll have the support team look into it. Apologies for the frustration!

- Graham Harbison @grahamharbison

@lyft How do you report a safety concern? Bad driving?

3 Jan @lyft

@pwndscum Sorry to hear that! You can email support@lyft me and we'll follow up.

- Julie Thai @thai_julie

had an @lyft driver ask me to close out in the car so he could see his donation. kinda rude. #disappointed #souratsteinmymouth

3 Jan @lyft

@thai_julie Definitely not cool. We'll follow up right away. Thanks for letting us know!

- Jensen Luther @jnsntylr

Dear @lyft, deleted my fb acct & had to reinstall your app and now can't access my account. Help please!

- 31 Dec @lyft

@jnsntylr Hey Jensen - all Lyft users sign in through Facebook. Did you create a new FB account? You'll need one to log in.

- 31 Dec Jensen Luther @jnsntylr
@lyft no plans to create a new one, looks like I won't be using your service anymore then.

31 Dec lyft @lyft
@jnsntylr Sorry, Jensen. We'll miss you. :(

1. lyft @lyft
@thekenyeung Tried DMing from lyft but can't until you're following. :) Thx!

1. lyft @lyft
@Clifeoflife Sorry Cliff, all rides start in the city of SF, so no airport pickups unless a driver happens to be nearby.

1. John Gearhart @rekav0k
@lyft Do you offer a flat suggested donation to the San Francisco airport?

Follow Following Unfollow Blocked Unblock Pending Cancel
lyft @lyft 22 Dec
@rekav0k Nope, there's no flat donation, but it averages about $30-35 from central SF.

- Rachel Cohen @rcohen89
@lyft Can drivers take people into East Bay or do they only drive in SF?

22 Dec lyft @lyft
@rcohen89 Yep, no problem. All rides originate in SF, but drivers can take you anywhere within 60 miles.

1. d3L1SS@ @LeDharmaBum
@lyft there was a glitch with the app and it never gave me an opportunity to donate my driver Benoit!? I don't want him to think I skipped!

lyft @lyft 21 Dec
@LeDharmaBum Don't worry; it will automatically process the suggested donation after 24 hours. Or support @ lyft.me can adjust as you like!
Eric Jorgenson @EricJorgenson

@lyft what happens when a drivers phone dies during a Lyft?

19 Dec lyft @lyft
@EricJorgenson The universe collapses.

1. ft @lyft

@tAcTweets Lyft donations are 80-90% the cost of a cab. However, Lyft drivers don't do pickups at SFO. All rides originate in the city.

- Emily Sklar @emilysklar

Hey @lyft do you do airport rides?

19 Dec lyft @lyft
@emilysklar Yes ma'am! We can take you from SF to any area airport.

1. deadlvicon @DeadlvicOn

hey @lyft get some more drivers! please!

lyft @lyft 18 Dec
@DeadlvicOn We hear 'ya! We're cranking hard onboarding new drivers daily and using a waitlist to manage demand. Still tough at peak times.

- Kevin Burke @ekrubnivek

@lyft do you have login options besides facebook? I don't have one

13 Dec lyft @lyft
@ekrubnivek Hey Kevin - we use FB sign-in for all users right now, since it helps us maintain a trusted P2P community and reduce fraud.

- Laurence Berland @laurenceb

@lyft just got into the beta. What's the formula for suggested donations?

12 Dec lyft @lyft
@laurenceb Welcome! We're fully launched (no longer in beta). Suggested amount is based on time/distance, usually a little less than a cab.
1. @lyft

@Joelle writes @JaxSweet Sorry, Joelle! We'd love to Lyft you, but we require FB sign-in to prevent fraudulent accounts and maintain trust.

- Lara Taylor @malkaholic

I love @lyft but I just almost got hit by one of their drivers while driving home tonight. #sadtimes

8 Dec @lyft

@malkaholic Sorry to hear that, Lara. If you recall any details about the driver, send them to us at support@lyft so we can investigate.

1. @jasonyogeshshah

@lyft just randomly called a car for me and then charged me for canceling it. What?

2. 8 Dec @lyft

@jasonyogeshshah Could it have been a "pocket lyft"? (When you tap the request button by accident before screen locks.)

3. 9 Dec Jason Shah @jasonyogeshshah

@lyft Surely it's possible - you must hear about this often. Do you refund these or is the requester stuck?

lyft @lyft 9 Dec

@jasonyogeshshah It does happen often. The driver gets stuck with no reimbursement, so the fee is a reminder to be careful in the future.

1. Micah Gantman @thatmicah

@lyft 3 rides today, all whack. Even drivers aren't happy following Waze. Can you see my routes? Would love to help if I can.

Details from Russian Hill, San Francisco Collapse

* Embed Tweet

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lyft @lyft 5 Dec
@thatnicah Support is happy to listen and refund excess charges when a ride is longer than it should have been, so keep us posted.

1. 4 Dec Xavier Damman @xdamman
   
   First time a @lyft driver (Dino) doesn’t show up :-( @Uber_SF to the rescue.

2. 4 Dec lyft @lyft
   
   @xdamman Sorry to hear that, Xavier! We always want Lyft drivers to be reliable. Can you DM details so we can follow up with Dino?

3. 4 Dec Xavier Damman @xdamman
   
   @lyft I don’t much more details than what you have in your logs. Was 3mn away then cancelled.

4. 4 Dec lyft @lyft
   
   @xdamman OK, got it. And he did not call to provide an explanation?

5. 4 Dec Xavier Damman @xdamman
   
   @lyft the fact that your interface didn’t allow me to rate this driver frustrated me. Hence my tweet.

6. 4 Dec lyft @lyft
   
   @xdamman Very sorry about the frustration! I added a $10 credit to your account to apologize for the glitch and thank you for your patience.

7. 4 Dec Xavier Damman @xdamman
   
   @lyft thanks. Much appreciated. To me, the interaction starts when a driver is accepting the request.

lyft @lyft 4 Dec

@xdamman Good feedback; thanks. We definitely want to know when issues like this arise. Thanks for using the service!

- Annie J. Chang @anniechchang
  
  Just deleted my @lyft app. Prices keep going up the way they make people compete for cars to pick them up

- 11h lyft @lyft
  
  @anniechchang That definitely sounds like a technical issue; a ride of that length would never cost $60. Our support team is looking into it.
1. @Annie J. Chang @anniejchang

    @lyft I was encouraged to give even more to get a better rating to be picked up faster in the future.

    11h lyft @lyft

    @anniejchang That's not how Lyft works, we're so sorry for the misinformation. Thanks for reaching out so we can follow up with the driver.

1. Jeremia Kimelman @jeremiak

    Hey @lyft - I only cancelled the call because the app told him I was on Howard yet I'm in the Dogpatch on Tennessee & I got charged. #lame

    lyft @lyft 5 Dec

    @jeremiak Hey Jeremia - sorry there was an issue with request location. Support is happy to help if a glitch caused the cancel charge.